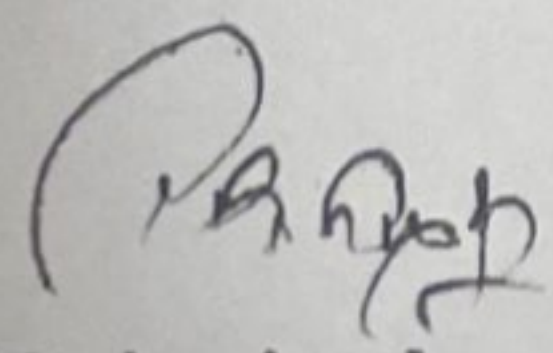## QUOTATION

Quotations are invited from reputed and experienced vendors for annual maintenance and support of Library software KOHA and RFID system (including hardware).

S.No.	Particulars
1.	Annual Maintenance and Support of Koha and RFID (for 1 year) which includes: KOHA software and RFID Software and Hardware Maintenance.
2.	Trouble shooting for operational problems of Koha and RFID Software and Hardware.
3.	Bug fixing.
4.	24x7 Call login support via Online Ticketing System.
5.	Unlimited offsite/onsite support through E-mail/telephone/remote login/personnel visit.
6.	Minor customizations (if required by the institute).

Terms & Conditions

1. Site will provide remote login access to their library server/ workstation(s) to facilitate support activities.
2. Quotations (quoting price & GST) should reach college latest by 9th October 2023.

Principal